



# Large Group Policy & House Rules

August 2024

The White Hart is a fabulous place to enjoy relaxed gathering and we welcome large groups. We really don't want to dampen the spirit of your booking, however we do have some essential house rules.

As the lead guest we understand planning an event is a big undertaking and you are fully responsible for your guests.

On the day of departure you must check all bedrooms, bathrooms, en-suites and areas downstairs before you leave and notify us of any issues.

**We strongly suggest this document is forwarded to all your guests attending so everyone fully understands the House Rules and Terms and Conditions of your booking.**

The White Hart works really well for key celebrations and relaxed weekends. We are surrounded by residential accommodation and house rules must be respected at all times. You may be asked to leave if you do not adhere to the house rules.

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A Damage Deposit is charged on all group bookings and refunded after your stay subject to the T&C's.

## Noise & Entertainment

- We are not a licenced premises and under no circumstances must alcohol be sold on the premises
- We do not accept bookings for stag parties
- Riverside doors, windows and bi-fold doors must all be closed by 10.30pm
- Strictly no noise outside or external socialising after 11pm. We expect neighbours and local residents not to be disturbed after this time
- Live bands, PA systems and discos at The White Hart are permitted but must finish at 11.30pm and must be respectful of the noise limits We can supply you with a list of recommendations who work well in our venue. After 11.30 you can continue with the internal sound system but we ask this is kept to a reasonable level and finish at midnight
- Brigg & Northern Lincolnshire is a beautiful location to stay in, please do not book a property with us if you are expecting to combine it with a 'city' night out. Coming back in the early hours of the morning can cause noise disturbance even if you are trying to be quiet
- Your group must agree to behave in a considerate way to the people living near the property and to respect their privacy and peace at all times

## Damage, Equipment, Fixtures & Fittings

We have been very fortunate with the guests who have enjoyed our 4 star venue. Rarely issues do arise with your party of guests but they may try to hide the problem rather than report it to you as the Organiser. We trust you will note the below:

- **Damage caused by 'Illness'** on the carpets, walls or any flooring will void your deposit and we will invoice you for the difference
- Hoovers and electrical items must not be used to clean these issues
- Leaving medical waste, interfering with the fire alarm, damage to furniture, doors or walls, spillages on the carpets, smoking inside or any damage we are unable to clean as part of our changeover cleaning process will void your deposit and we will invoice you for the difference

### **Guest Numbers**

- It is essential that you confirm the exact number of guests be staying in the property. No additional guests are allowed to stay at the venue without prior permission. If additional guests are found staying in the property your booking will be terminated and you will be asked to leave

### **Third Parties**

- If you are considering booking any caterer during your stay, we can supply a list of who work well with The White Hart from a Hog Roast, Private Chef, Chinese banquet to a Michelin Star restaurant. If you are booking your own, please double check with us that the caterer you have booked is suitable for the facilities and they are aware of this policy.
- You will be responsible for any outside caterers for any damage, loss or incident inside or outside the venue. Hog roast companies and similar must not pour fat down the inside or outside drains. This will void your deposit and we will invoice you for the difference

### **Decorations, Fireworks & Lanterns**

- If you would like to decorate the inside of the property, please do so in the appropriate designated areas. Do not use adhesive, Sellotape or any type of blu-tac. This will leave marks on the walls or pulls off the paint when removed. There will be a a minimum £100 charge for redecorating if this happens.
- Please do not put banners up on the outside of the property
- Strictly no fireworks or Chinese Lanterns
- We do not allow, the hire of hot tubs

### **Cleaning, Equipment**

- If there is extra cleaning above and beyond our generous allocation for a normal clean, we have the right to retain an agreed fee for any work carried out for excessive cleaning. This will be at the owner's discretion.
- Please ensure cookers are left clean, dirty dishes washed and put away and food cupboards and freezers are cleared out. Bar glasses must be washed and rinsed

### **Your Deposit**

- If you have not paid a deposit, we will send an invoice for a minimum £500. Terms and Conditions section 9.0
- A Damage Deposit is charged on all group bookings and refunded after your stay

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By booking with us you agree to our rules. To read our full terms and conditions and other policies please visit our website oft follow [this link](#)

What is provided at the property and what to bring. – [follow this link](#)

