

NEIGHBOURS & NOISE POLICY



JUST ONE IMPORTANT POINT BEFORE YOUR STAY.

Although the White Hart overlooks the river, with shops opposite, we are also surrounded by residential properties. Unfortunately, sound carries exceptionally well across the river, particularly during the evening and at night.

We know many of our guests book the venue to relax, celebrate and have a fantastic time, and we genuinely want you to do exactly that. However, we also have a responsibility to our neighbours and must operate under a very strict noise policy.

TO HELP US MAINTAIN A GOOD RELATIONSHIP WITH OUR LOCAL RESIDENTS, WE KINDLY ASK THAT YOU OBSERVE THE FOLLOWING:



BIFOLD DOORS
MUST REMAIN CLOSED
FROM 8.00 PM,
or earlier if live
entertainment, a DJ
or amplified music is
taking place.



DOUBLE PATIO DOORS
MUST BE CLOSED
BY 10.30 PM.



NO GUESTS SHOULD
REMAIN ON THE
RIVERSIDE PATIO OR
RIVERBANK AFTER
11.00 PM.

This is by far the biggest
cause of complaints, as
conversations and laughter
carry surprisingly long
distances across the river
and into the early hours.



If guests wish to step
outside after 11.00 pm,
we would be very grateful
if they could use the
seating area nearer the
car park instead, where
noise has much less
impact on our neighbours.



We appreciate this may sound a little restrictive, and we sincerely apologise. We absolutely want you to enjoy your celebration, but these conditions are essential if we are to continue hosting wonderful events at the White Hart while maintaining a positive relationship with our neighbours.



PLEASE NOTE: Repeated breaches of our Noise Policy or any noise complaints received from our neighbours may result in part or all of your refundable security deposit being withheld.



The vast majority of our guests are incredibly considerate, and complaints are thankfully very rare. We simply ask that someone in your party keeps an eye on things throughout the evening to help us protect the venue and respect those who live nearby.



**THANK YOU SO MUCH FOR YOUR UNDERSTANDING
AND COOPERATION – WE REALLY DO APPRECIATE IT,**
and we hope you have a fantastic time with us.